



AIR NEW ZEALAND: A NORTH AMERICAN PERSPECTIVE Fact Sheet

- OVERVIEW:** Air New Zealand is an airline on the move, transforming every aspect of its international service to set a new benchmark in comfort, convenience and style. With newly refurbished aircraft, new classes of service, expanded routes, high-tech in-flight entertainment and a high-profile consultant chef, Air New Zealand is taking the flight experience to a new level. In addition to being consistently rated among the world's best international airlines, Air New Zealand offers more direct flights to the South Pacific than any other airline.
- UPGRADED FLEET:** Air New Zealand has undergone an \$800 million upgrade to its long-haul service, refitting its Boeing 747 fleet and adding eight new Boeing 777-200 aircraft for flights from North America.
- FLIGHTS/ROUTES:** Air New Zealand flies out of four North American gateways: Los Angeles (LAX), San Francisco (SFO), Vancouver (YVR) and Honolulu (HNL) non-stop to Auckland and many other South Pacific destinations, including Fiji and the Cook Islands. Air New Zealand also flies non-stop to London from Los Angeles.
- SERVICE CLASSES:**
- Business Premier** – The traditional first and business classes have made way for a new class of unparalleled luxury and premium service at a business class price.
- Pacific Premium Economy** – A differentiator for the brand, Pacific Premium Economy is a new class of travel that sits comfortably between Business Premier and Pacific Economy, giving passengers additional legroom, seat pitch as well as upgraded in-flight amenities and menu options.
- Pacific Economy** – Air New Zealand has redefined the concept of economy travel by creating an industry-leading level of personal space for each passenger as well as offering state-of-the-art individual entertainment centers.
- MENU:** Passengers in Business Premier and Pacific Premium Economy can enjoy New Zealand inspired cuisine and top New Zealand wines including:
- A full menu of New Zealand-inspired options designed by acclaimed chef Govind Armstrong of Los Angeles' and Miami's trendy *Table 8* restaurant on flights originating in the U.S. Cuisine designed by Geoff Scott of Auckland's *Vinnies* restaurant features on flights out of New Zealand
 - A selection of New Zealand's finest wines handpicked by the airline's wine consultants, Kate Radburn of New Zealand's C J Pask Winery and John Belsham of Foxes Island Wines, and wine expert/retired Air New Zealand inflight service director Jim Harre.

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- ENTERTAINMENT:** Air New Zealand offers a high-tech in-flight entertainment system on its updated fleet, with on-demand audio and video systems that include individual screens at every seat. With hundreds of hours of video content including movies, short features, single player games and music, the in-flight entertainment system also includes a dedicated kids' zone, with programming selected with a younger audience in mind. In addition, passengers can explore the Airshow moving map with 3D fly-through displays, ocean floor explorations and day/night simulators.
- ONLINE BOOKING:** Air New Zealand is the first international carrier to offer the lowest fare to travelers who book their flight on the airline's website. The new long-haul pricing model also minimizes the often extensive and convoluted "terms and conditions" long used by airlines and maligned by consumers.
- STAR ALLIANCE:** Air New Zealand is a member of the Star Alliance, which also includes Air Canada, ANA, Asiana Airlines, Austrian, bmi, LOT Polish Airlines, Lufthansa, Scandinavian Airlines, Singapore Airlines, South African Airways, Spanair, Swiss International Air Lines, TAP Portugal, Thai Airways International, United, US Airways and VARIG. Passengers traveling on more than one Star Alliance airline to reach their final destination enjoy one streamlined check-in and coordinated schedules between flights.
- FREQUENT FLYER:** Airpoints™ is Air New Zealand's frequent flyer program. Members may also earn miles when traveling with Air New Zealand through United Airlines' Mileage Plus, US Airways' Dividend miles or Air Canada's Aeroplan program.
- RESERVATIONS:** Reservations can be made by visiting airnewzealand.com or by calling 800-262-1234 (US) or 800-663-5494 (Canada).
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